

## Notification

Subject : Connecting 9700V24 to Liftmaster GDO's  
To : Sales International  
From : R&D Sietse Bekhuis  
Date : 07-07-2017

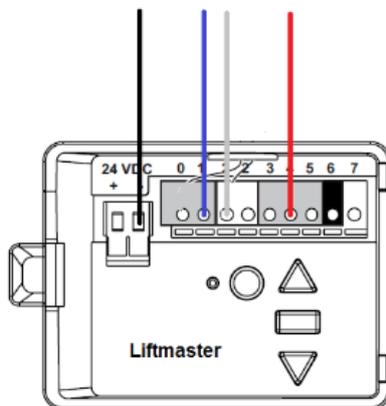
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Because the output power supply of some Liftmaster operators is too high (36V instead of 24V) for the 9700V24. It is necessary to connect the 9700V24 as below.

### 9700V24

Green	GND	push/exit button
Green	OPEN	
Blue	NO	dry output contact
White	COM	
Yellow	NC	
Black	GND	power supply
Red	+VCC	



It concerns the following operators.

- LM60EVO
- LM80EVO
- LM100EVO
- LM130EVO

The fault description when a 9700V24 is connected to the 24V out of a LM operators is a beep signal from the 9700V24 now and then or sometimes a spontaneously opening of the door. When the 9700V24 is connected as the drawing above this problem is solved.

From now on there will be add an extra connecting instruction to the 9700V24. This instruction can also be find on our website.

At the moment there are no cases known from other products having problems with this. Liftmaster is investigate this and will soon come with an answer.

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